

Using *MyWay* card

MyWay is the cheapest and easiest way to travel with Transport Canberra.

Buying MyWay Card

- Purchase and top up your card **online** or at a **recharge agent**
- Register your card online to protect your balance if lost or stolen. It also provides you with your travel history if needed.
- Consider autoload for the cheapest fares – never run out of balance



Using MyWay on Transport Canberra

- To tap on and off using the MyWay card readers **every time you travel** to ensure the cheapest fare is calculated
- To carry a valid ticket and proof of concession

Card Readers Locations and Common Messages

The card readers are located **at the front and rear entry passage** of Transport Canberra buses. If you are travelling on the light rail you are required to tap on the ticket validator located at each **light rail platform prior** to boarding and to tap off the ticket validator when alighting, prior to leaving the platform.

Common card reader messages and what they mean:

- Please touch again: touch your card to the reader flat against the target
- Low value (yellow light) : your credit balance is lower than \$10
- Insufficient funds (red light): not enough credit in your card to travel. You need to recharge your card to be able to travel.

Here are the steps to “touch on” and “touch off”:

(Play How to MyWay clip to the class <https://youtu.be/PJdtU7E3wLc> before going through the diagram below)

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Step 1: touch your *MyWay* card onto the ticket reader at the **beginning** of your journey

- Hold still, listen for the beep and look at the screen

- **Green** light - “**Touch on successful**”. All good.

- **Green & yellow** light – “**Touch on successful**” however card balance is below \$10

- **Red** light - “**Unsuccessful touch on**” - Card is either not valid, has expired, an error has occurred reading the card, or there is an insufficient balance

Step 2: be sure to touch your *MyWay* again (touch off) at the **end** of your journey

- Your fare is automatically deducted
- And it's **displayed** along with your remaining balance